

# In-App Notifications

**TICKETOS**

# Overview

The in-app notification service delivers timely notifications directly within the TicketOS application to keep you informed about orders you place, requests you need to approve and similar activities within the application.

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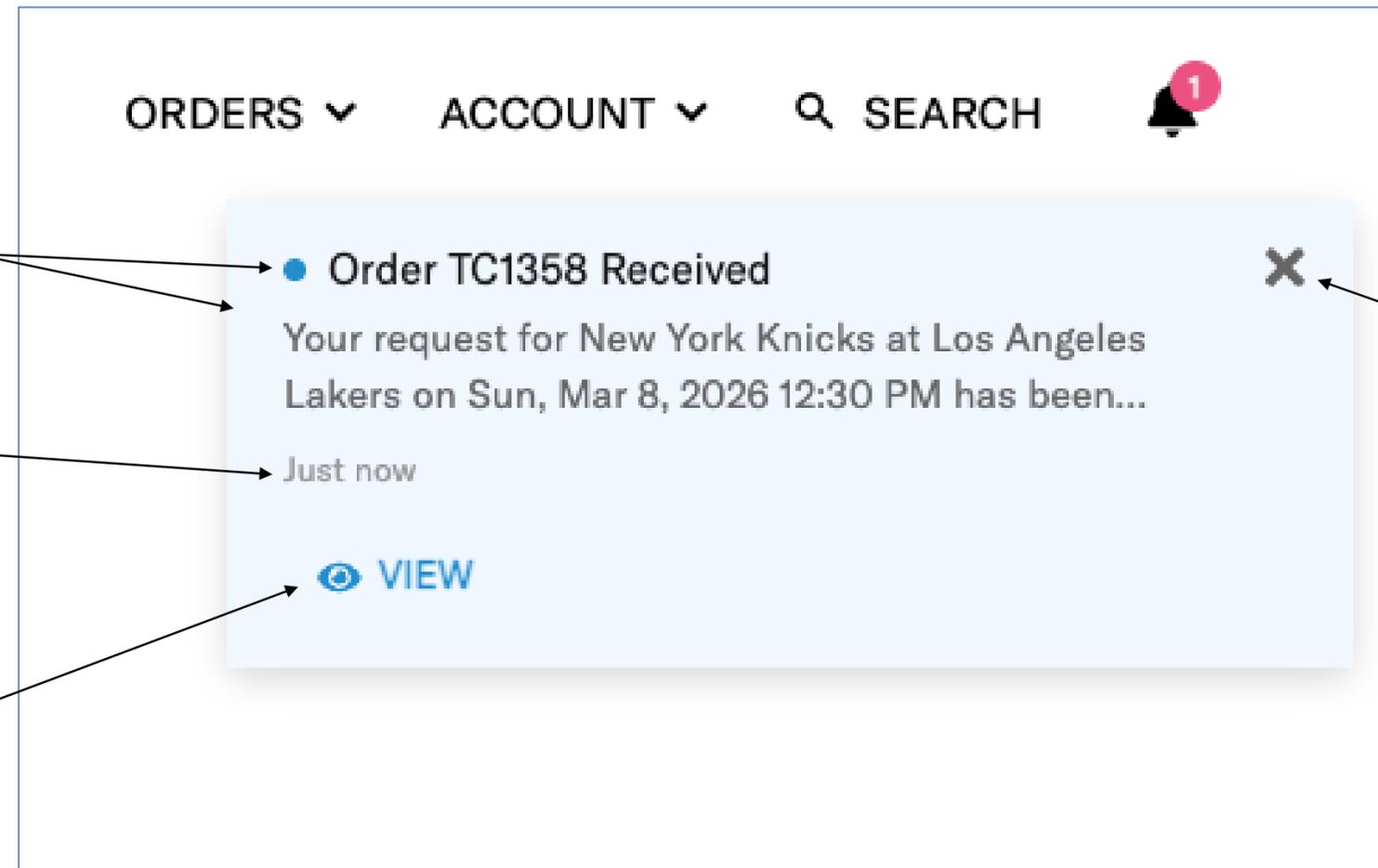
# Real-Time Notifications

While you work within the TicketOS application, real-time alerts will be delivered to keep you informed.

Blue dot and background color indicate an unread notification.

Time-stamp shows you when the notification was received.

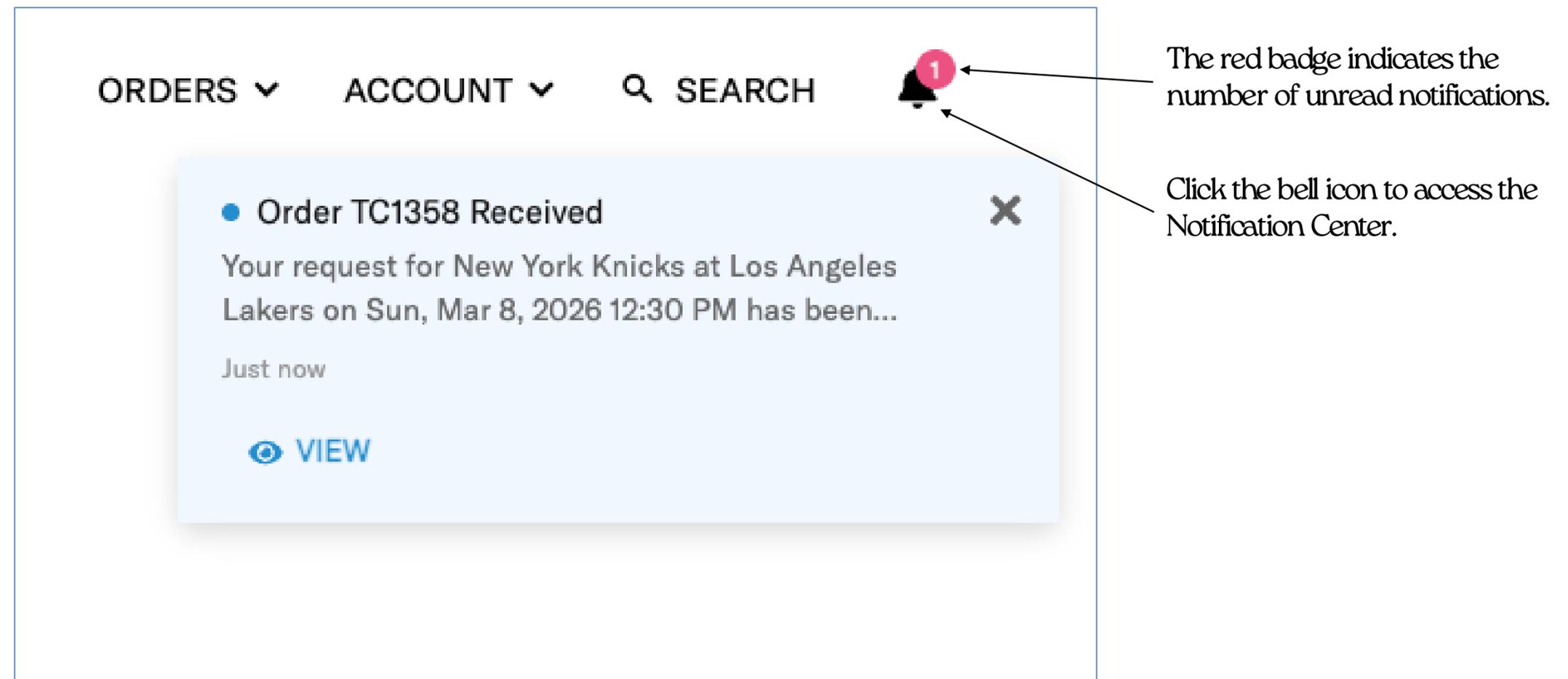
Action buttons take you directly to the area of the application relevant to the notification.



Notifications display onscreen for 10 seconds before they are automatically hidden. Click the X button to dismiss sooner.

# Bell Button and Counter

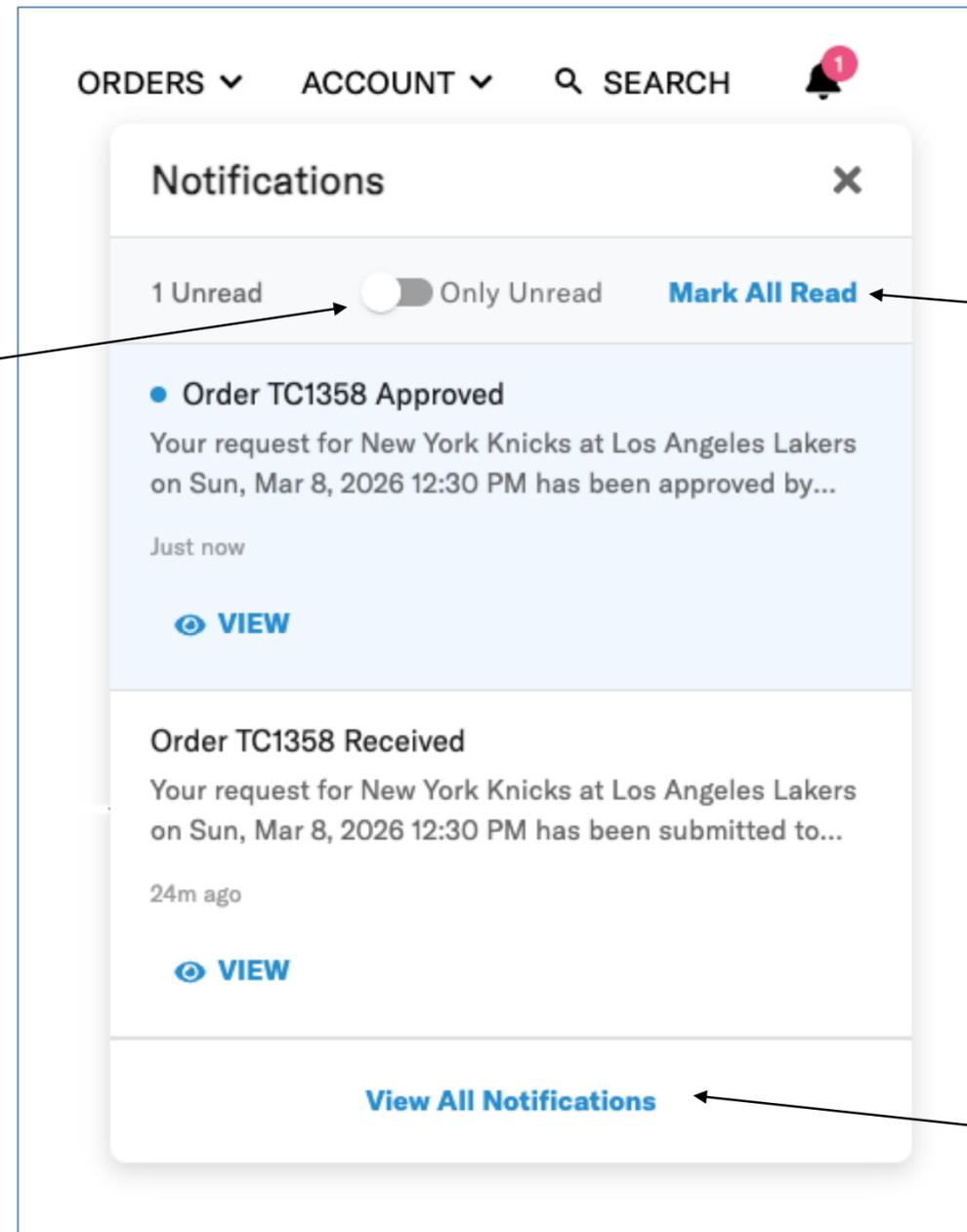
The bell button, seen in the top menu of every page in the TicketOS application, opens the Notification Center where you can view a list of recently received notifications. The red badge above the bell icon indicates if you have unread notifications and how many.



# Notification Center

The Notification Center contains a list of all notifications you've received in the last week, sorted from newest to oldest.

Use this toggle to filter the list to only show Unread notifications.



To quickly mark all notifications as read, click this button.

Click this button to go to the My Notifications page to see a full list of all of your notifications.

# My Notifications

The full history of your in-app notifications can be found on the My Notifications page. It can be accessed from the Notification Center itself or from the My Account menu.

Home > My Notifications

## My Notifications

Filter by

Feb-03 - Mar-05

5 Unread  Only Unread [Mark All Read](#)

Received ↓	Title/Subject	Message	
• Mar 5, 2026, 3:48 PM	Order TC1358 Approved	Your request for New York Knicks at Los Angeles Lakers on Sun, Mar 8, 2026 12:30 PM has been approved by Test Manager.	<a href="#">VIEW ORDER</a>
Mar 5, 2026, 3:24 PM	Order TC1358 Received	Your request for New York Knicks at Los Angeles Lakers on Sun, Mar 8, 2026 12:30 PM has been submitted to Test Manager for approval.	<a href="#">VIEW ORDER</a>

[NOTIFICATION PREFERENCES](#)

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# Notification Preferences

Available from the My Account menu, the Notification Preferences page allows you to customize the types of notifications you receive and how you receive them.

[Home](#) > [Notification Preferences](#)

## Notification Preferences

Manage how and which notifications you receive. You can customize settings for each category and delivery method.

### Notification Channels

- In-App Notifications**  
Show notifications within the TicketOS application.
- Email Notifications**  
Send notifications to your email address.
- SMS Notifications**  
Send notifications to your phone. Message and data rates may apply.

### Notification Categories

- Security & Privacy**  
Login alerts, password changes, and security updates.
- My Orders**  
Order confirmations and status updates. Includes waitlist and survey responses.

Turn notification channels and categories on or off using the toggles.

# Configure Notifications

If you have the TicketOS Super User role, you can control the notification preferences for your entire organization. Changes you make here will apply to all employees. This page is available from the Admin Tools menu.

[Home](#) > [Configure Notifications](#)

## Configure Notifications

Control which notifications are enabled for your company. You can customize settings for each category.  
Note: Please visit the My Profile page under the Account menu to modify your personal notification settings.

### Notification Channels

-  **In-App Notifications**  
Allow notifications to be shown within the TicketOS application.
-  **Email Notifications**  
Allow notifications to be sent to your employee's email.
-  **SMS Notifications**  
Allow notifications to be sent to your employee's phones. Requires employee signup. Message and data rates may apply.

### Notification Categories

-  **Security & Privacy**  
Login alerts, password changes, and security updates.
-  **My Orders**  
Order confirmations and status updates. Includes waitlist and survey responses.